

# RESOURCES:

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- **USAC Help Desk – 1-888-203-8100**
- **USAC Schools and Libraries Division website:** <http://www.universalservice.org/sl/>
  - Eligible Services List: <http://www.universalservice.org/sl/applicants/beforeyoubegin/eligible-services-list.aspx>
  - Training and Outreach: <http://www.universalservice.org/sl/about/outreach/default.aspx>
  - News: <http://www.universalservice.org/about/tools/news/default.aspx>
    - Subscribe to Newsbriefs: <http://www.universalservice.org/about/tools/publications/subscription-center.aspx>
  - Glossary of Terms: <http://www.universalservice.org/res/documents/sl/pdf/handouts/SL-Glossary-of-Terms.pdf>
  - BEAR Form 472:
    - BEAR Portal: <https://www2.sl.universalservice.org/bear/login.aspx>
    - BEAR PIN Change/Disable: <https://slpin.universalservice.org/Pin/PinArea.aspx>
  - Form 498 Resource:
    - Dun & Bradstreet update/look-up: <https://iupdate.dnb.com/iUpdate/companylookup.htm>
  - FCC Registration: <https://apps.fcc.gov/coresWeb/publicHome.do>
- **Library of Michigan’s E-Rate website:** [http://www.michigan.gov/libraryofmichigan/0,2351,7-160-18668\\_54901---,00.html](http://www.michigan.gov/libraryofmichigan/0,2351,7-160-18668_54901---,00.html)
- **E-Rate Central’s Website:** <http://e-ratecentral.com/default.asp>
  - E-Rate Central News for the Week: <http://e-ratecentral.com/archive/News/News2017/default.asp?pg=12>
    - Subscribe: <http://e-ratecentral.com/subscribe.asp>