



Basic information: <http://mml.org/RBDigital.html> , [pdf flyer](#)

Training and help for patrons:

Transparent Language

- List of Languages: <https://home.transparent.com/transparent-language-online-available-languages>
- Video Tutorial: <https://vimeo.com/139718271>
- Included once the user selects English, Spanish, French, or Mandarin Chinese is a tab to access [KidSpeak™](#), designed for ages 6 and up to teach words and phrases
- Blogs for many languages: <https://blogs.transparent.com/>
- Language proficiency tests: <https://www.transparent.com/language-resources/tests.html>
- Technical Support: <https://www.transparent.com/techsupp/>

RBdigital

- RBdigital Webinar: <https://register.gotowebinar.com/rt/2545333511860099076>
- RBdigital Help: <http://wmlpmi.rbdigital.com/#/help>
- Tech Support email: yoursupport@recordedbooks.com
- User Guides:
 - [eAudio and Magazine app](#)
 - [Magazines Online](#)
 - [eAudio Online](#)
 - [Media Manager](#)

Training and help for library staff:

Transparent Language

- Customer Service: <https://www.transparent.com/about/customerservice.html>
- Technical Support: <https://www.transparent.com/techsupp/>
- Free Resources: <https://www.transparent.com/language-resources/>

RBdigital

- RBdigital Webinar: <https://register.gotowebinar.com/rt/7683266689800767489>
- Help: <http://wmlpmi.rbdigital.com/#/help>
- Info/training request form
<https://fs2.formsite.com/RecordedBooks/form122/index.html?1490289523946>

Marketing resources for libraries:

Transparent Language

- <https://home.transparent.com/library-marketing-kit> (generic)
- <http://filesend.transparent.com/absoluteefs/default.aspx?fs=2422-cf069cca8668> (branded for Mid-Michigan Library League)

RBdigital

- <https://www.recordedbooks.com/Resources/Marketing-Materials/Digital-Resources>
- <https://www.recordedbooks.com/Resources/Blog>

MARC records:

Below is the MARC FTP login information. Right now it only has eAudio but the magazine and Transparent Language records will be added soon. You will receive an email when they are available.

<ftp://marcftp.rbdigital.com/>

Username: wmlpmi@marcs

Password: w35tM1c^MI*18

Parameters:

- Audiobooks: The checkout period is three weeks. There are 2 renewals. The number of titles that may be checked out at one time is 6. All but a small portion of the titles are owned by Recorded Books and they are available for unlimited simultaneous use, so no one has to wait in line to use them. For the small number of ones that are not published by RB, they will accept holds.
- Digital Magazines: There are not checkout periods for magazines. Patrons can check out as many as they would like and not prevent other patrons from accessing the same title, as there is unlimited access. Titles remain in the patron account until the patron deletes them from their device.
- Transparent Language Online: Since this is more of a database service, simultaneous use is allowed and there are no parameters to set.

Statistics:

- Audiobooks: Each library may have their own login for statistics, or the cooperative can post the statistics for you on a monthly basis. We are waiting for RBdigital to configure our accounts properly for statistics.
- Digital Magazines: Each library participating in the FY18 digital magazine group (formerly Zinio) may have their own login for statistics, or the cooperative can post the statistics for you on a monthly basis.
- Transparent Language Online: RBdigital is currently working to get us the statistics for TLO broken down by library. Currently, we just have statistics for everyone combined.